Angeleen Duong

DESIGNER / PRODUCT MANAGER

CONTACT

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OBJECTIVE

Human-centered product designer and strategist with 4 years of hands-on experience understanding customer needs. Skilled at driving cross-functional collaboration between design, product, and developer teams to align with customer wants and needs. Adept at translating user feedback into actionable insights and intuitive, digital solutions.

EDUCATION

Cognitive Science Spec. in Design and Interaction / UC San Diego

Sep. 2022 - Jun. 2026 / La Jolla, CA

Minor in Computer Science. 3.7 GPA. Thurgood Marshall Honors Program. Test Developer at Triton Software Engineering and Member of Women in Computing.

SKILLS

Design:

Wireframing, High-Fidelity Prototyping (Figma), Usability Testing, Information Architecture.

Product Management:

User Research Synthesis, Competitor Analysis, Data Collection, Process Documentation, Cross-functional Alignment.

EXPERIENCE

UX Designer, Product Manager / UC San Diego

Mar. 2026 - Jun. 2026 / La Jolla, CA

Led the comprehensive UX design process for a conceptual safety feature on Apple's Find My, providing real-world context for parents.

- Pioneered product vision and product definition, authoring the impact case and user research framework as well as project documentation.
- Conducted competitive analyses to identify improvements and pain points.
- Recruited participants, planned and conducted multi-stage usability tests, iterating on user feedback and design critiques.
- Created 5 high-fidelity prototype screens in Figma and executed design QA across all 13 team screens to enforce visual hierarchy and interaction consistency.

UX Designer, Product Manager / Cats & Crystals

Mar. 2026 - Jun. 2026 / La Jolla, CA

Led the storefront brand redesign and information architecture overhaul to streamline navigation and boost user engagement.

- Facilitated cross-functional alignment sessions with stakeholders to define requirements, scope deliverables, and manage expectations.
- Conducted competitive analyses across branding, functionality (mobile and desktop), navigation, and content, identifying opportunities for storefront rebranding.
- Executed 3 usability studies across desktop and mobile platforms, discovering key navigation friction points and user behaviors.
- Synthesized qualitative research and user insights into executive reports, presenting to stakeholders, industry mentors, and peers.

Front-End Developer, UI Designer / UC San Diego

Oct. 2024 - May 2026 / La Jolla, CA

Engineered front-end system interfaces using Javascript, D3.js, and HTML5 Canvas to render real-time health data visualization models.

- Identified UI architectural bottlenecks and redesigned system layout.

Instructional Assistant / UC San Diego

Jan. 2024 - Mar. 2024 / La Jolla, CA

Collaborated with the instructional team to manage course logistics, standardize grading rules, and deliver timely feedback to students.

- Evaluated team projects on user research methodologies, usability principles, and ethical data collection.

Shift Lead, Barista / Matcha Maiko

Jul. 2022 - Present / Escondido, CA

Managed store operations, inventory tracking, and team workflows in a medium-volume retail environment serving 75,000+ customers.

- Mentored and onboarded new hires, enforcing brand expectations (aesthetics), health, and safety for product consistency.